



## COUNCIL MEETING

**7.30 pm Wednesday, 6 September 2023**  
**At Council Chamber - Havering Town Hall**

Members of the Council of the London Borough of Havering are advised that a meeting of the Council is scheduled to take place on the date and time shown above. An indication of the business to be dealt with is given below.

**Gavin Milnthorpe**  
**Monitoring Officer**

For information about the meeting please contact:  
**Anthony Clements tel: 01708 433065**  
**anthony.clements@oneSource.co.uk**



**Please note that this meeting will be webcast.**

**Members of the public who do not wish to appear  
in the webcast will be able to sit in the balcony,  
which is not in camera range.**

***Under the Committee Procedure Rules within the Council's Constitution the Chairman of the meeting may exercise the powers conferred upon the Mayor in relation to the conduct of full Council meetings. As such, should any member of the public interrupt proceedings, the Chairman will warn the person concerned. If they continue to interrupt, the Chairman will order their removal from the meeting room and may adjourn the meeting while this takes place.***

***Excessive noise and talking should also be kept to a minimum whilst the meeting is in progress in order that the scheduled business may proceed as planned.***

### **Protocol for members of the public wishing to report on meetings of the London Borough of Havering**

Members of the public are entitled to report on meetings of Council, Committees and Cabinet, except in circumstances where the public have been excluded as permitted by law.

Reporting means:-

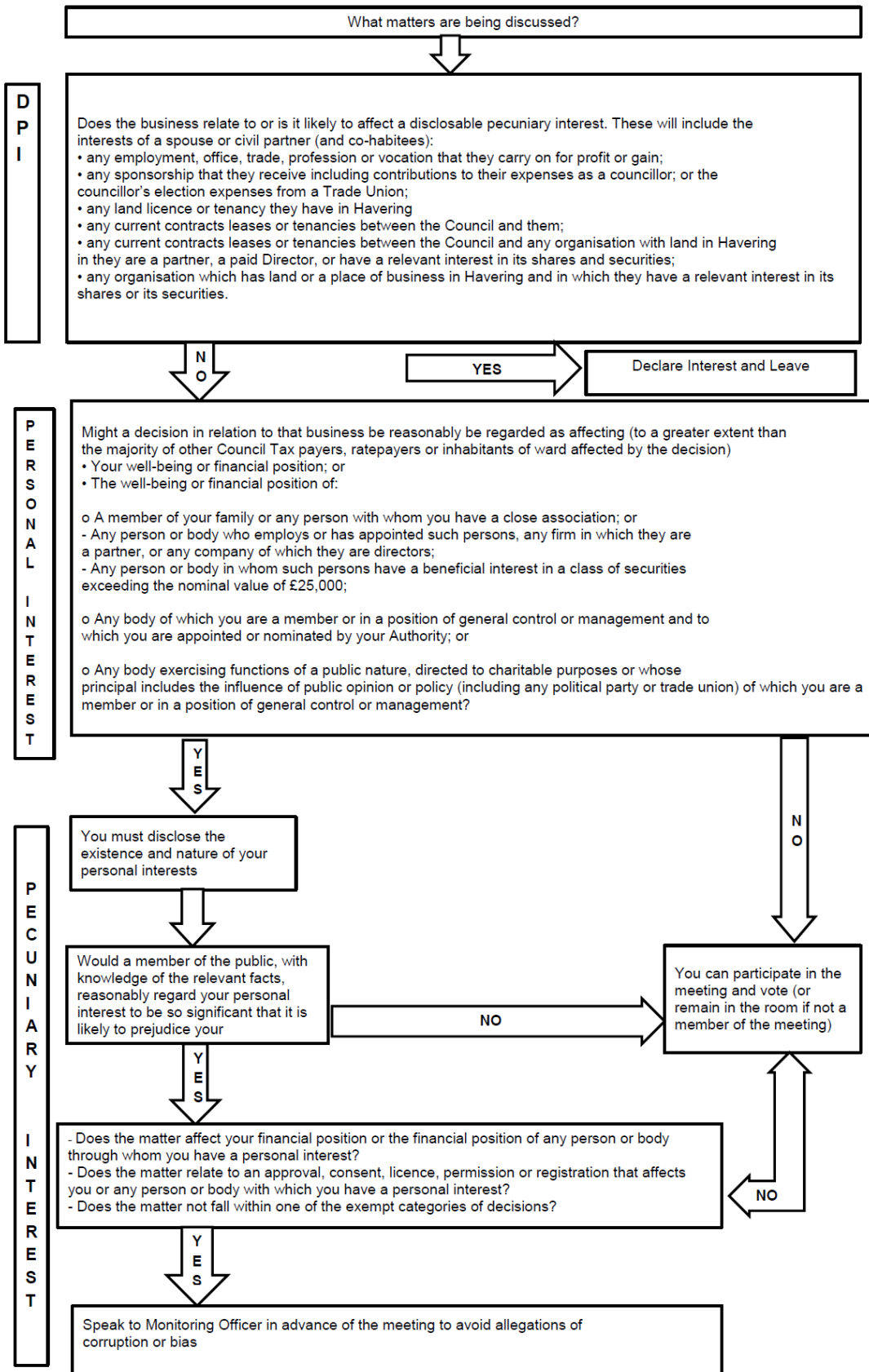
- filming, photographing or making an audio recording of the proceedings of the meeting;
- using any other means for enabling persons not present to see or hear proceedings at a meeting as it takes place or later; or
- reporting or providing commentary on proceedings at a meeting, orally or in writing, so that the report or commentary is available as the meeting takes place or later if the person is not present.

Anyone present at a meeting as it takes place is not permitted to carry out an oral commentary or report. This is to prevent the business of the meeting being disrupted.

Anyone attending a meeting is asked to advise Democratic Services staff on 01708 433076 that they wish to report on the meeting and how they wish to do so. This is to enable employees to guide anyone choosing to report on proceedings to an appropriate place from which to be able to report effectively.

Members of the public are asked to remain seated throughout the meeting as standing up and walking around could distract from the business in hand.

**DECLARING INTERESTS FLOWCHART – QUESTIONS TO ASK YOURSELF**



## AGENDA

### 1 PRAYERS

### 2 APOLOGIES FOR ABSENCE

To receive apologies for absence.

Apologies have been received from Councillors Joshua Chapman, John Crowder, Philippa Crowder, David Godwin and Phil Ruck.

### 3 MINUTES (Pages 1 - 18)

To sign as a true record the minutes of the Meeting of the Council held on 12 July 2023 (attached).

### 4 DISCLOSURE OF INTERESTS

Members are invited to disclose any interest in any of the items on the agenda at this point of the meeting.

*Members may still disclose any interest in an item at any time prior to the consideration of the matter.*

### 5 ANNOUNCEMENTS BY THE MAYOR, BY THE LEADER OF THE COUNCIL OR BY THE CHIEF EXECUTIVE

To receive announcements.

Note: Tributes will be paid to former Councillors Barbara Matthews, Nic Dodin and Paul Rochford, all of whom sadly passed away recently.

### 6 PETITIONS

Notice of intention to present a petition has been received from Councillor Jane Keane.

To receive any petition presented pursuant to Council Procedure Rule 14.

**7 RECOMMENDATIONS AND REPORTS**

**NOTE: The deadline for amendments is midnight, Monday, Monday 4 September 2023.**

- A. To consider the report of the Chief Executive on the Youth Justice Plan 2023/24 (report to follow).
- B. **To consider any other report or motion presented pursuant to Council Procedure Rule 2(m).**

**8 MEMBERS' QUESTIONS** (Pages 19 - 22)

Attached.

**9 MOTIONS FOR DEBATE**

No motions received.

This page is intentionally left blank

# Public Document Pack Agenda Item 3



## MINUTES OF A MEETING OF THE COUNCIL OF THE LONDON BOROUGH OF HAVERING Council Chamber - Town Hall 12 July 2023 (7.30 - 10.11 pm)

**Present:** The Deputy Mayor (Councillor Patricia Brown) in the Chair

**Councillors** Councillors Mandy Anderson, Robert Benham, Ray Best, Joshua Chapman, Keith Darvill, Osman Dervish, Brian Eagling, Sarah Edwards, Gillian Ford, Oscar Ford, Jason Frost, David Godwin, Martin Goode, Judith Holt, Jane Keane, Jacqueline McArdle, Paul McGeary, Trevor McKeever, Paul Middleton, Ray Morgon, Gerry O'Sullivan, Sue Ospreay, Dilip Patel, Nisha Patel, Viddy Persaud, Keith Prince, Philip Ruck, Timothy Ryan, Carol Smith, Christine Smith, Matthew Stanton, Natasha Summers, David Taylor, John Tyler, Bryan Vincent, Frankie Walker, Michael White, Reg Whitney, Julie Wilkes, Christopher Wilkins, Graham Williamson and John Wood

Approximately 10 Members' guests and members of the public and a representative of the press were also present.

The Deputy Mayor advised Members and the public of action to be taken in the event of emergency evacuation of the Town Hall becoming necessary.

Father Roderick Hingley, of the Church of St Alban, Protomartyr, Romford opened the meeting with prayers.

The meeting closed with the singing of the National Anthem.

### 13 **APOLOGIES FOR ABSENCE (agenda item 2)**

Apologies were received from the Mayor (Councillor Stephanie Nunn) and from Councillors John Crowder, Philippa Crowder, Laurance Garrard, James Glass, Robby Misir, Barry Mugglestone, Katharine Tumilty, Christine Vickery, Damian White and Darren Wise.

### 14 **MINUTES (agenda item 3)**

The minutes of the meeting the Annual Meeting of the Council held on 24 May 2023 were agreed as a correct record.

15 **DISCLOSURE OF INTERESTS (agenda item 4)**

AGENDA ITEM 10B. PRICE PER MILE CONSULTATION.

Councillor Joshua Chapman, Personal, Councillor's employer connected to item under discussion. Councillor Chapman left the meeting room for the duration of this item.

16 **ANNOUNCEMENTS BY THE MAYOR, BY THE LEADER OF THE COUNCIL OR BY THE CHIEF EXECUTIVE (agenda item 5)**

Tributes from all sides were paid to Councillor Linda Hawthorn, former MP for Upminster – Sir Nicholas Bonsor Bt, former Councillor Frank Everett and former Councillor Denis Breeding, all of whom had sadly passed away recently.

The Leader of the Council announced that, one year on from the Wennington fires, Wennington Village had received village green status, meaning that the green space would be protected for residents in perpetuity.

17 **PETITIONS (agenda item 6)**

The following petitions were received:

From Councillor Dilip Patel re excessive noise in Linley Crescent

From Councillor Judith Holt re traffic and safety measures in Park Lane, Hornchurch

From Councillor Viddy Persaud re the return of free parking for the businesses in London Road

From Councillor Jane Keane re the introduction of safety measures in Park Lane

From Councillor Graham Williamson re parking issues in Fontayne Avenue at the junction with Castle Avenue

From Councillor David Taylor re a re-run of the public consultation on car park sales.

18 **VACANT POSITIONS (agenda item 7)**

Councillor Philippa Crowder was **ELECTED** as Vice-Chair of Licensing Committee, without division.

Councillor Laurance Garrard was **ELECTED** as Member Champion for the Historic Environment, without division.

19 **ANNUAL REPORTS OF COMMITTEES AND MEMBER CHAMPIONS (agenda item 8)**

The following annual reports were received by Council:



Audit Committee  
Pensions Committee  
Overview and Scrutiny Board  
People Overview and Scrutiny Sub-Committee  
Places Overview and Scrutiny Sub-Committee  
Member Champion for the Armed Forces  
Member Champion for Equality and Diversity  
Member Champion for the Over 50s  
Member Champion for the Voluntary Sector Compact  
Member Champion for Young People

20 **MEMBERS' QUESTIONS (agenda item 9)**

Fifteen questions were asked and responded to at the meeting. A summary, including of the supplementary questions and answers given, is attached as appendix 1 to these minutes.

21 **E-SCOOTERS (agenda item 10A)**

**Motion on behalf of the Conservative Group**

This Council opposes the use of E-Scooters and motorised scooters on our borough's roads, pavements and parks; and calls upon the current administration to enforce illegal usage and issue fixed penalty notices, following recent successes of other London boroughs.

**Amendment on behalf of the Havering Residents Association Group**

Council notes that under the current law, it is illegal to ride an E-scooter and motorised scooter on public land, unless the E-Scooter is part of an authorised trial. There is no such trial approved in Havering, so this Council supports the Police who are the only authority able to enforce the law.

Following debate, the amendment on behalf of the Havering Residents Association Group was **AGREED** by 26 votes to 17 with 0 abstentions and **AGREED** as the substantive motion, without division.

**RESOLVED:**

**Council notes that under the current law, it is illegal to ride an E-scooter and motorised scooter on public land, unless the E-Scooter is part of an authorised trial. There is no such trial approved in Havering, so this Council supports the Police who are the only authority able to enforce the law.**

22 **PRICE PER MILE CONSULTATION (agenda item 10B)**

**Motion on behalf of the Conservative Group**

This Council calls on all Group leaders to make representations against the Mayor of London's/TfL proposed introduction of charging London motorists a fee per mile on the grounds that this additional motorist tax would disproportionately affect those on low incomes along with small businesses and charities.

**Amendment on behalf of the Havering Residents Association Group**

This Council is aware that Parliament and the Transport of London have considered a single road user charging scheme such as Pay Per Mile, but to date, have not put any firm proposals forward for public consultation, but if and when they do so, this Council will respond mindful of the impact it would have on our residents and others.

**This motion was withdrawn by the Conservative Group.**

23 **VOTING RECORD**

The record of voting decisions is attached as appendix 2 to these minutes.

---

**Mayor**



FULL COUNCIL, Wednesday 12<sup>th</sup> July 2023

## MEMBERS' QUESTIONS

*Note: All questions for the Cabinet Member for Environment were responded to at the meeting by the Leader of the Council.*

### Litter in Thurloe Gardens

**1) To the Cabinet Member for Environment (Councillor Barry Mugglestone)  
From Councillor Judith Holt**

Please could you advise what plans are in place to overhaul the bushes and planters in the stretch of the ring-road along Thurloe Gardens, Romford, which are currently full of bottles and weeds?

#### **Answer**

Our grounds maintenance teams are working with residents & community groups to bring these back to a good standard over the coming weeks. Going forward they will be regularly monitored to ensure they are kept litter free.

There are some areas which are providing protection to birds and these will be cut back once the nesting season is over in October.

A supplementary question asked if the Cabinet Member could meet with Councillor Holt to discuss the condition of this part of the ring road. The Leader of the Council confirmed that this would be possible.

### Timescale for Members' Enquiries

**2) To the Cabinet Member for Environment (Councillor Barry Mugglestone)  
From Councillor Martin Goode**

Can the Cabinet Member please confirm what the service levels are for officers dealing with Members' enquiries and for dealing with Road/Pavements defects once they have been reported to officers?

#### **Answer**

When a report of a highways defect is received by the Council a Highways Inspector will inspect the area as soon as practicable and usually within 48 hours, of course where it is highlighted as an immediate danger the inspection will be prioritised. The Highways Inspector will raise a repair order for any works required in line with the Council's Highways Maintenance Plan (HMP).

As part of this approach the repair order will be assessed for severity and in line with a risk assessed approach. Orders can range from 2 hours to 28 days depending on the severity of the defect and priority associated with it. Highways Officers will then monitor both the Highways DSO and the Highways Contractor to ensure that all repairs are

## Council, 12<sup>th</sup> July, 2023

carried out to the required standards and within the required timescales. KPIs are in place with the Highways Contractor to ensure that these targets are met.

The query regarding service levels for responding to Members' Enquiries will be addressed under question 5.

A supplementary question asked if the Cabinet Member would investigate incidents where the 15-21 days target for officers to programme works was not taking place and also cases of there not being any follow up to Members who had reported issues. In response, the Leader of the Council agreed that the service to Members was not currently satisfactory and this would be prioritised.

### **Public Footpaths in St Alban's Ward**

#### **3) To the Cabinet Member for Environment (Councillor Barry Mugglestone) From Councillor Judith Holt**

Public Footpath 157, which runs behind Park Lane and Douglas Road, Hornchurch, is regularly overgrown with foliage and poorly lit. Please could you advise what plans are in place to make the Public Footpaths 133, 156 and 157 in St. Alban's Ward cleaner and safer?

#### **Answer**

The areas mentioned are on a regular cleaning cycle of approximately every 3 weeks, operatives will also respond to complaints of poor standards.

Unfortunately, these areas do become obstructed by foliage from private properties, however our enforcement teams will engage with property owners and take action as necessary.

Council maintenance teams will be visiting over the coming weeks to ensure the areas are satisfactory.

There are currently no plans to increase the level of street lighting along these footpaths.

A supplementary question asked if the Cabinet Member would meet with Councillor Holt to discuss the condition of the footpaths. The Leader of the Council confirmed that this would be possible.

### **Kings Park Estate, Harold Wood**

#### **4) To the Cabinet Member for Environment (Councillor Barry Mugglestone) From Councillor Martin Goode**

Can the Cabinet Member please confirm the date when all the remaining parts of the King's Park Estate become fully adopted by Havering Council and when will the subsequent parking scheme be implemented?

#### **Answer**

As part of the highways adoptions process the Council needs to be confident that the construction of any newly adopted highway is to sufficient standards and specification. Officers have concerns with aspects of the Kings Park Estate and thus would not want

## **Council, 12<sup>th</sup> July, 2023**

to take on the maintenance liability at cost to the Council. Officers have met with the developer to advise on these concerns and have asked them to address identified issues. Subsequently the developer has advised that works to address affected areas will commence in late July 2023. Officers will monitor this and after works are completed will inspect before approving and adopting. Officers hope the highway will be adopted in late summer 2023.

Work on implementing a Controlled Parking Zone in the Kings Park Estate will commence after the roads are adopted. Residents will be advised of the designed scheme and site notices will be placed on affected roads. The responses to the public consultation will be collated in autumn and a report outlining the responses received and recommending a further course of action will be prepared and presented to the Lead Member for Environment. It is expected that should there not be any major redesigns to the proposals, it is predicted that an agreed scheme can be implemented in the new year.

A supplementary question thanked the Leader of the Council for acknowledging the poor state of repair of parts of the estate and asked for the current position with the contractor making repairs. In response, the Leader of the Council stated that Members would be kept advised. The contractor was now at the point of doing the work and this would then be inspected by the Council.

## **Member Enquiries**

### **5) To the Leader of the Council (Councillor Ray Morgon) From Councillor Christine Smith**

Can the Administration please explain why officers' response times to members' inquiries is now regularly exceeding the corporate response target of 15 working days?

## **Answer**

The current service level is 15 days. We are aware that on average the response time is around 21 days and that this is not acceptable. We have seen an increase in volume and a decrease in resources which has impacted the services ability to respond in a timely manner.

During our analysis of data for 2022/23 we have also identified a higher than expected level of duplicate member enquiries caused by multiple entry/contact points, this can impact the time it takes to correctly log the enquiry and channel the enquiry.

Our goal is that member's enquiries are channelled via the correct and consistent pathway to ensure that our residents and members do not experience avoidable administrative delays.

To tackle the issues faced above we;

- continue to introduce new online processes and tools for our residents and members to enable them to log and track enquiries
  - are integrating siloed complaints teams in to a centralised service
- are releasing a new integrated complaints policy with simplified guidance and reduced stages. This would be the subject of a report to Cabinet next week.

A supplementary question asked if the new system for raising queries would increase the risk of digital exclusion. In response, the Leader of the Council confirmed that the call centre would still be available as an alternative and that the new systems would be as simple and easy to use as possible.

### **Biodiversity Net Gain in Planning**

- 6) **To the Cabinet Member for Development & Regeneration (Councillor Graham Williamson)**  
**From Councillor Jason Frost**

From November 2023, planning permissions granted in England (with the exception of some small sites) will have to deliver a Biodiversity Diversity Net Gain (BNG) of at least 10%. Can the Administration confirm that the Havering Planning Service is sufficiently aware of its obligations with regard to the delivery of this new nationally mandated requirement?

#### **Answer**

The Council has established a cross department working group to address Biodiversity Net Gain and its implications for Havering. The working group will consider the actions needed to ensure different Council departments, including the Planning Service, are prepared for the regulations that will come into force in November 2023. Awareness training has already been provided to Development Management, Enforcement and Planning Policy officers, and further training is planned. The Council has also commissioned a Biodiversity Survey of the borough that will inform Local Plan polices on biodiversity net gain and the development of a Local Nature Recovery Plan.

A supplementary question asked if the new requirements would pose a risk to achieving housing targets. The Cabinet Member agreed that the new requirement was challenging and he was happy to update Members on progress in due course.

### **Supported Accommodation Providers for Looked After Young People**

- 7) **To the Cabinet Member for Children & Young People (Councillor Oscar Ford)**  
**From Councillor Jason Frost**

As of October, this year, all supported accommodation providers for looked after 16 and 17 year olds will be required to register with Ofsted and meet new quality standards. What actions is this Administration taking to ensure that all Borough-based providers adhere to these new nationally mandated requirements?

**Answer**

All children placed in semi-independent, supported accommodation are considered at our access to resources panel before a move to this type of accommodation, to ensure it is suitable.

The Joint Commissioning Unit (JCU) has been working with providers to advise them of the requirements and have been prepared them for the upcoming changes. We have written out to all commissioned providers about the new Ofsted requirements, a rag-rated list of providers detailing progress with registration is being maintained in the team. The team are contacting providers regularly to offer support and to understand issues.

An Ofsted briefing/workshop with providers is being planned for the end of July 2023, details will be shared with commissioned providers and will be made available on the LBH website. This will allow providers to ask direct questions to an Ofsted representative.

The JCU is working with other LA's in the sub-region to ensure that provider information/intelligence is shared. Providers will be informed that new placements will not be commissioned if they are not registered by the deadline.

The JCU is working with the transformation team to identify a Dynamic Purchasing System (DPS) to commission future placements via the DPS. The specification for services will be aligned to the Ofsted regulations and include the quality standards that the LA will use to monitor provision.

A supplementary question asked if the provider market had expressed any interest in the Havering market. The Cabinet Member responded that he had not heard anything direct on this but check the position.

**Homelessness in the Borough**

**8) To the Cabinet Member for Housing (Councillor Paul McGeary)  
From Councillor Tim Ryan**

Could the Administration please outline what it is doing to combat the rise of homelessness across the Borough?

**Answer**

In common with the rest of the country, Havering has experienced a steep increase in the number of families becoming homes and requiring our support. The government policies have created this problem through:

### Council, 12<sup>th</sup> July, 2023

- Increasing interest rates causing private landlords to increase rents to cover their mortgage payments.
- Increasing taxes and regulation on private landlords forcing them to sell their properties; making the tenants homeless; and making it more difficult for the council to take on new private sector leases.
- The failure of the Home Office asylum dispersal programme adding more pressure on the Havering housing market.

The Council has responded to this crisis by implementing a number of key initiatives to try to overcome the acute and significant challenge of homelessness.

We are:

- partnering with a Real Estate Investment Trust to buy 150 properties in the open market to be let as private rented accommodation
- Using empty existing stock as hostel accommodation
- sourcing nightly charged self-contained emergency accommodation
- reducing the backlog of homeless applications
- building our new family welcome centre in Harold Hill
- Lobby for changes to LHA rates and a level playing field between private sector and TA subsidy
- Continuing with our HRA Acquisition programme; supported with grant from DLUHC
- Deliver on our regeneration schemes to deliver 3,500 new homes in the next 12 to 15 years
- Make sure we are getting our full number of nominations from housing associations
- Developing modular homes on un-used land earmarked for regeneration
- Develop a long-term sustainable strategy to discourage private sector properties being left empty.

Given it is the Conservative government that has created this crisis we look forward to the support of the Conservative opposition in helping us mitigate the impact on the people of Havering.

We have also successfully obtained £6m Government funding to purchase properties for Afghan and Ukrainian refugees. This will become additional Council housing in three years.

(No supplementary question asked).



## **Municipal Planting**

**9) To the Cabinet Member for Environment (Councillor Barry Mugglestone)  
From Councillor Ray Best**

Given a disappointing lack of floral display by the Council at the recent Coronation, will this Administration commit to returning the floral crowns to the various Borough communities this coming planting season?

### **Answer**

Costs involved in preparing, installing & maintaining the crowns are approximately £66k per annum. These are reliant on sponsorship, however last year Havering only received £5K in sponsorship. Grounds Maintenance budget paid for the rest, which resulted in a large overspend. The Crowns & Carpet bed are not sustainable nor environmentally friendly as they are replaced each year and have high maintenance costs. As The King is a champion for environmental issues, we wanted to create something that would be sustainable & reduce the need for maintenance. Delphiniums are one of his favourite flowers, so these feature highly, along with other pollinators including Roses & sage into the beds. Langtons bed has a Magnolia x Brooklynensis Elizabeth in the centre as a tribute to our late Queen.

(No supplementary question asked).

## **Parking Permit Costs**

**10) To the Cabinet Member for Environment Councillor Barry Mugglestone)  
From Councillor David Taylor**

Has the Administration completed its investigation into the parking permit price rises? If so, when will they release the report's findings to the chamber and public for further scrutiny?

### **Answer**

You will be aware that we have already set out what happened publicly in the media. I will repeat this here in response to your question.

The process of agreeing the new permit parking charges was reviewed. A paper showing the first permit parking increases for many years was included at the Overview and Scrutiny committee and at the Cabinet Meeting held on the following evening.

An Addendum was emailed to Cabinet Members on the day of their meeting, with higher increase charges to those presented to the Scrutiny Committee. This was received too late for Cabinet Members to have oversight of and comment on.

If an Addendum is attached to a report, the normal practice is for this to be highlighted at the meeting. This however did not take place at the Cabinet Meeting. Officers have made the Leader and Chairman of the Scrutiny Committee aware and have apologised for this and are looking at the process to make sure that this does not happen again.

As an Administration we take the process of scrutiny very seriously and encourage our own Members to call in decisions if they have any concerns or require further information. It is therefore disappointing that on this occasion, scrutiny did not have that opportunity to discuss the Addendum that was published late on the following day.

As I said before, we are sorry for this error and the stress and inconvenience this may have caused residents. You will know that the outcome of this is that officers were requested to set parking permit charges to the agreed Overview and Scrutiny Board figures and any resident that has already paid the higher charge, will be reimbursed the difference. I understand all people who paid the higher amount received an incorrect refund.

A supplementary question asked if there had been any failings by members of the Cabinet. In response, the Leader of the Council accepted that the late addendum to the report had not been picked up in time to be specifically considered at the Cabinet meeting.

## **Street Cleaning in Romford Town Centre**

### **11) To the Cabinet Member for Environment (Councillor Barry Mugglestone) From Councillor Nisha Patel**

The new street cleaning arrangements have Romford town centre cleaners finishing at 6pm. With the market still packing down at this time, and large amounts of litter being present until 9pm on a regular basis, will the Administration commit to a later finish for town centre cleaning?

#### **Answer**

The street cleansing department is currently reviewing operations to ensure that the market areas are cleaned to a good standard following market operations. Cleaning can take place up to 7.30pm to support the activity around the market which closes at 4.30pm during the week and 5pm on Saturdays, thereby providing time to clear away any debris.

The Market Management Team are working with stallholders to ensure they are taking responsibility for their pitches and control litter and waste that may be generated.

The Council's new enforcement team can issue fines for littering which will also include the market area.

## Council, 12<sup>th</sup> July, 2023

A supplementary question asked if the Cabinet Member would commit to later cleaning of the market on market days. The Leader of the Council responded that he was open to possible adjustments if the required cleaning was not completed by 7.30 pm.

### **IBIS Hotel**

12) **To the Cabinet Member for Environment (Councillor Barry Mugglestone)**  
**From Councillor Keith Prince**

Will the council require the IBIS Styles to register as an HMO, as it is being used for long term accommodation?

### **Answer**

To date the Private Sector Housing team has not been able to obtain sufficient evidence that the hotel is being used in a way that would require it to be licensed as a house of multiple accommodation. The details provided to the team indicate that the hotel is being used as temporary accommodation for asylum seekers with occupants of a highly transient nature. This means the provisions of the Immigration and Asylum Act apply. Officers will continue to monitor the use of the hotel.

A supplementary question thanked the Leader of the Council for his assurance and asked if he would continue to monitor the situation. The Leader confirmed that London Councils was also monitoring the situation.

### **Parking App**

13) **To the Cabinet Member for Cabinet Member for Environment (Councillor Barry Mugglestone)**  
**From Councillor Viddy Persaud**

How many parking spaces will be become pay-by-app only, in Havering, under current plans?

### **Answer**

The Council has a total of 120 pay and display parking locations (both on and off street).

Members will be well aware that we have old and antiquated stock of pay and display ticket machines that routinely go out of service. This Administration is taking steps to replace these machines and new machines will be installed in the autumn.

Many customers now prefer to pay by cashless methods and machines that accept coins have very high maintenance costs. The Council is therefore taking advantage of the latest technology to provide the greatest range of choice to customers. New ticket machines accepting cashless payments will be in place in all of our busiest and most popular sites. Those who want to pay by cash can use one of many local PayPoint services in shop . Phone and app payments will continue to be offered.

Accordingly 75 locations will be Pay by Phone / app / PayPoint only and all these locations will display the phone number to book a parking session.

However, these locations will have different nearby parking places, such as a car park with a ticket machine, which will accept other forms of payment.

A supplementary question asked if the Cabinet Member would meet with Councillor Persaud to discuss the position further. The Leader of the confirmed that this would be possible.

### **Romford Car Parks**

**14) To the Leader of the Council (Councillor Ray Morgon)  
From Councillor David Taylor**

The recent consultation, on selling Romford's car parks, went below the radar. There was no public announcement, no letters to residents and businesses, and no email to ward councillors. The consultation was only published as a 'legal notice' in the Romford Recorder.

Given this Administration's claim to wanting to work with Ward Councillors and to engage the public, will the administration commit to a more visible, public, consultation before Cabinet vote on the matter?

### **Answer**

To offer some clarification, the recent consultation relating to car parks was about stopping their use for parking purposes. It was not about selling them. The consultation approach for this is a statutory process, which the Council complied with in full, to amend the relevant Traffic Management Order which includes a legal notice in the local press (Romford Recorder – 10th March 2023) and formal notices placed at each site.

Surveys have also been conducted to look at the potential impact and likely displacement arising from the closure of each car park. This information is due to be made available to Cabinet prior to any final decision being made on closure.

If, at a future date, a proposal comes forward to redevelop the site, local residents and businesses will be consulted in accordance with the separate, statutory process associated with any planning application. Ward councillors will be advised in advance of any planning application being submitted.

A supplementary question asked if the Leader would re-run the consultation on stopping the use of car parks for parking purposes. The Leader responded that he would need to discuss this with the Monitoring Officer and come back to Councillor Taylor.

## **Leaseholders Consultation**

**15) To the Cabinet Member for Housing (Councillor Paul McGeary)  
From Councillor Dilip Patel**

Havering Council wrote to Leaseholders on 15th June, inviting them to a new Leaseholder Forum. Letters have been landing as late as 23rd June, by which time the event was already fully booked

Will the Council commit to opening up further dates, to ensure as many residents have a chance to contribute as possible?

## **Answers**

The response for the forum has been much higher than we expected and we will be looking at different ways to hold the forum in the future.

In acknowledgment of the demand we have created an option for homeowners to attend the forum virtually. Leaseholders should contact the resident engagement team for details of how to attend.

Longer term, we are working towards implementing our Resident Engagement Strategy.

The strategy places an emphasis on both formal and informal methods for a Resident to engage and help shape services. We will concentrate our engagement towards more informal methods which reflect how our resident want to engage and maximises opportunities for a wider group of residents to be involved.

This includes more transactional surveys for our services to give immediate feedback, and will look at more subject specific engagement.

We are piloting the use of technology to engage residents around 'Resident Safety', specifically in high rise buildings and opening up more avenues for residents to engage such as our new repairs sub-committee, and are developing methods to deliver this in ways which better fit into residents daily life and not requiring people to be there in person.

A new range of tenant satisfaction measures (TSMs) is being introduced by the Regulator of Social Housing, which includes a number of tenant perception measures, and we will be using the feedback from these, benchmarked against our peer organisations, to shape our engagement for the future.

**Council, 12<sup>th</sup> July, 2023**

A supplementary question asked if the Cabinet Member would ensure that, for future leaseholder forum meetings, letters were sent at least two weeks prior to the event. The Cabinet Member responded that he would speak to officers and arrange this.

## VOTING RECORD

<b>DIVISION NUMBER:</b>	<b>1</b>
<b>The Mayor (Councillor Stephanie Nunn)</b>	<b>A</b>
The Deputy Mayor [Cllr. Pat Brown]	✓
<b><u>CONSERVATIVE GROUP (20)</u></b>	
Cllr Robert Benham	✗
Cllr Ray Best	✗
Cllr Joshua Chapman	✗
Cllr John Crowder	A
Cllr Philippa Crowder	A
Cllr Osman Dervish	✗
Cllr Jason Frost	✗
Cllr Judith Holt	✗
Cllr Robby Misir	A
Cllr Dilip Patel	✗
Cllr Nisha Patel	✗
Cllr Viddy Persaud	✗
Cllr Keith Prince	✗
Cllr Timothy Ryan	✗
Cllr Carol Smith	✗
Cllr Christine Smith	✗
Cllr David Taylor	✗
Cllr Christine Vickery	A
Cllr Damian White	A
Cllr Michael White	✗
<b><u>RESIDENTS' GROUP (20 + 1)</u></b>	
Cllr Sarah Edwards	✓
Cllr Gillian Ford	✓
Cllr Oscar Ford	✓
Cllr Laurance Garrard	A
Cllr James Glass	A
Cllr David Godwin	✓
Cllr Jackie McArdle	✓
Cllr Paul Middleton	✓
Cllr Raymond Morgon	✓
Cllr Barry Mugglestone	A
Cllr Sue Ospreay	✓
Cllr Gerry O'Sullivan	✓
Cllr Phillip Ruck	✓
Cllr Natasha Summers	✓
Cllr Bryan Vincent	✓
Cllr Reg Whitney	✓
Cllr Julie Wilkes	✓
Cllr Christopher Wilkins	✓
Cllr Graham Williamson	✓
Cllr John Wood	✓
<b><u>LABOUR GROUP (8 + 1)</u></b>	
Cllr Mandy Anderson	✓
Cllr Keith Darvill	✓
Cllr Jane Keane	✓
Cllr Paul McGeary	✓
Cllr Tevor McKeever	✓
Cllr Matthew Stanton	✓
Cllr Katharine Tumilty	A
Cllr Frankie Walker	✓
<b><u>NORTH HAVERING RESIDENTS' GROUP (3)</u></b>	
Cllr Brian Eagling	✗
Cllr Martin Goode	✗
Cllr Darren Wise	A
<b><u>INDEPENDENT (1)</u></b>	
Councillor John Tyler	✓
<b>TOTALS</b>	
✓ = YES	26
✗ = NO	17
O = ABSTAIN/NO VOTE	0
ID = INTEREST DISCLOSED/NO VOTE	0
A = ABSENT FROM MEETING	11
	0
	<b>54</b>

This page is intentionally left blank





FULL COUNCIL, Wednesday 6<sup>th</sup> September 2023

## MEMBERS' QUESTIONS

### Romford Conservation Zone

**1) To the Cabinet Member for Development & Regeneration (Councillor Graham Williamson)**

**From Councillor David Taylor**

Given the recent character study, which recognises the importance of heritage across Havering, would the administration commit to a review of Romford's Conservation Zone, with view to extending it?

### Vehicle Carbon Dioxide Emissions Charging

**2) To the Cabinet Member for Environment (Councillor Barry Mugglestone)**

**From Councillor Darren Wise**

Could the cabinet member please confirm that this Council will not be following other London Councils such as Royal Greenwich by introducing vehicle carbon dioxide emissions charging for parking charges and resident and business permits?

### Havering Faith Groups

**3) To the Leader of the Council (Councillor Ray Morgon)**

**From Councillor David Taylor**

Havering's faith groups play an important role in our community. They provide food banks, mother and toddler groups, tackle loneliness, and support people who are struggling with their finances. Will the Leader join me in thanking this community for their work?

### Council Staffing

**4) To the Leader of the Council (Councillor Ray Morgon)**

**From Councillor Martin Goode**

Could the Leader of this Council, please confirm the total number of temporary staff/ Consultants, currently being employed by Havering Council, and what that figure actually represents by way of a percentage, against all the staff currently employed by Havering Council?

### **Travel Infrastructure in the Borough**

**5) To the Leader of the Council (Councillor Ray Morgon)  
From Councillor Christine Smith**

Can the administration please provide an update on any new active travel infrastructure that has been commissioned under this administration?

### **School Crossing Patrols, Brentwood Road**

**6) To the Cabinet Member for Environment (Councillor Barry Mugglestone)  
From Councillor Judith Holt**

In response to my two petitions presented to Full Council on 22nd March 2023, requesting lollipop men or women for the crossings in Brentwood Road, Havering Council's position was "that new school crossing patrol sites will not be installed and it considers, in general terms, that the control measures at the zebra crossing adequately mitigate the risk of crossing the road". Please could the Council provide evidence of how it arrived at that conclusion?

### **“Wheelie Bin” Provision**

**7) To the Cabinet Member for Environment (Councillor Barry Mugglestone)  
From Councillor Judith Holt**

With the start of the new waste contract with Urbaser Ltd on 22nd October 2023 and its fleet of new vehicles, please could the Council confirm whether it might intend considering changing from black and orange sacks to wheelie bins?

### **Local Area Co-ordination**

**8) To the Cabinet Member for Adults & Health (Councillor Gillian Ford)  
From Councillor Jason Frost**

Will the Administration commit to maintaining the Local Area Coordination programme beyond 2024/25?

### **Support Service for Young Carers**

**9) To the Cabinet Member for Children & Young People (Councillor Oscar Ford)  
From Councillor Jason Frost**

Could the Lead Member outline progress on the commissioning of a new comprehensive support service for young carers in Havering?

### **Accessible Strategy for Parks in Havering**

**10) To the Cabinet Member for Environment Councillor Barry Mugglestone)  
From Councillor Viddy Persaud**

Would this Administration agree to the development of an accessibility strategy for Havering's parks and green spaces, recognising the needs of those with physical disabilities (especially children) to have as complete access to the play/leisure facilities as possible?

## **Park Closing Times**

**11) To the Cabinet Member for Environment (Councillor Barry Mugglestone)  
From Councillor Keith Prince**

Many residents will welcome the news that our parks will once again be locked after dark. However, could the Lead Member please explain why the long-standing policy of sunrise-sunset (officially published by the Met Office) opening times has been changed to 8am-dusk (the definition of which is far more subjective)?

## **Measles Vaccinations**

**12) To the Cabinet Member for Adults & Health (Councillor Gillian Ford)  
From Councillor Christine Smith**

In light of recent warnings from the UKHSA on the declining rates of measles vaccination across the capital, can the Lead Member please outline what Havering are doing to ensure that uptake within the Borough remains at the recommended level?

## **ULEZ Expansion**

**13) To the Leader of the Council (Councillor Ray Morgon)  
From Councillor Dilip Patel**

Emails show that the Labour Group's position is that ULEZ expansion should be delayed. They also show the Leader was asked to take a more nuanced approach to opposing ULEZ expansion. Can the Leader confirm if his position is that the ULEZ expansion should be delayed or cancelled?

## **Parking Arrangements on Ardleigh Green Road Parade**

**14) To the Cabinet Member for Environment (Councillor Barry Mugglestone)  
From Councillor Christine Vickery**

Would the Cabinet Member agree to changing the parking period for the parade on Ardleigh Green Road between Helen Road and Squirrels Heath Lane from the current Ring Go offer of 30 mins free parking with no return the same day to no extended parking (a feature presently allowed on the Ring Go app) as this is blocking the bays and reducing foot fall?

This page is intentionally left blank